

#### **PRIVACY POLICY: GDPR**

#### 1. General

Brouwerij L. Huyghe attaches a great deal of importance to your privacy and the protection of your personal details.

In this privacy statement, we would like to provide clear and transparent information on how we handle personal data. We go to great lengths to ensure your privacy and we therefore handle personal data with care. Brouwerij L. Huyghe complies at all times with the applicable legislation and regulations, including the General Data Protection Regulation (GDPR).

#### This means that we:

- process your personal data in conformance with the purpose for which they are provided these purposes and types of personal data are described in this Privacy Statement;
- the processing of your personal data is limited to only that data that is required for the purposes for which it is processed;
- request your explicit consent if we require this for the processing of your personal data;
- have taken suitable technical and organisational measures so that the protection of your personal data is ensured;
- do not pass on personal data to other parties, unless this is required for the implementation of the purposes for which they are provided;
- are aware of your rights as an involved person regarding your personal data, would like to inform you of this and will respect these rights.

Brouwerij L. Huyghe

Contact address: Brusselsesteenweg 282, 9090 Melle, Belgium E-mail address:

privacy@delirium.be

### 2. Collection of personal data

Brouwerij L. Huyghe only maintains data of our customer, our employees, our suppliers and visitors to our website.

Therefore, anyone who requested a quotation or placed an order with Brouwerij L. Huyghe will automatically be entered in the accounting system, and will be considered a customer, and expressly agrees to the general and specific terms and conditions.

We collect your contact details such as your last name, given name, address, e-mail address, telephone number, mobile number, fax number, gender, date of birth and so on. We also maintain data that we receive through third parties or from contracts, contact forms, surveys, contests, promotions, commercial promotions, payment information, orders, (online) purchase, etc.



For professional customers, suppliers or companies with whom we (can) enter into a partnership, in addition to the information indicated above, we can also maintain company information such as the VAT number or company number, the coordinates of the contact persons or the legal entity (name, position, telephone, etc.) as well as of the partners and/or of the partners in the business.

As Brouwerij L. Huyghe, we are responsible for the processing of your personal data. If after reading our privacy statement, or in a more general sense, if you have questions about this statement, or if you wish to contact us, you can do so using the following contact details:

Brouwerij L. Huyghe will not compile e-mail listings with addresses from e-mail traffic and will not save customer-related data outside the accounting system. Brouwerij L. Huyghe will at no time whatsoever collect surfing behaviour on our websites.

Information from online payments will only be retained insofar as this is relevant for the bookkeeping. Brouwerij L. Huyghe will use the e-mail addresses provided to send electronic quotations, purchase orders, delivery notes, invoices and extracts from the bookkeeping system.

We will never process the data of minors

# 3. Use of personal data

Initially, your data will be used for administrative purposes: to process the agreement that you enter into with us in a proper manner. In that way, for example, we can send you a digital invoice, arrange payment of purchased products/services or send a parcel to the correct address.

Secondly, we use your details to inform you regarding promotions, for direct marketing or to create profiles. By creating profiles, we can provide you with much more targeted and more useful information. For example, to be able to present a proposal of a product and/or service to you that we suspect you will be interested in based on the personal data that we have processed.

And consequently, to enable us to send you relevant e-mails and post, newsletters, user information, service messages, or other electronic messages.

Your information will also be used for statistical purposes and to be able to improve our services and products.

Finally, we use your information in case of settlement of any dispute.



### 4. Protection of personal data

Brouwerij L. Huyghe has taken technical and organisational measures to protect your data in the accounting system against unauthorised access and use and against loss or theft. Our security measures are evaluated and modified regularly to continue to offer a high level of protection.

- All persons that can examine your data on behalf of Brouwerij L. Huyghe are obliged to maintain confidentiality of that information.
- We employ a user name and password policy on all our systems;
- We pseudonymise and ensure the encryption of personal data if there is reason to do so;
- We make back-ups of the personal data to enable us to recover this data in the event of physical or technical incidents;
- We regularly test and evaluate our measures;
- Our employees are informed of the importance of the protection of personal data.

Brouwerij L. Huyghe will report any breach immediately to the competent authorities.

# 5. Retention period

Brouwerij L. Huyghe does not retain personal data for ay longer than is necessary for the purpose for which

this information is provided or that is required by law. After that, your personal data can continue to be retained for archive purposes

If you no longer wish to receive information about our products and services, you can unsubscribe at any time and without providing reasons. You can do this by clicking the "Unsubscribe" link in our mailing or by contacting us in another way - preferably in writing.

### 6. Provision to third parties

Brouwerij L. Huyghe never passes on personal data to any processors (other pasties) than those with whom we have entered into a processing agreement. We do indeed make the necessary agreements in this regard with these parties (processors) to guarantee the protection of your personal data. Moreover, we will not pass on the information submitted to third parties unless this is legally required and/or permitted, such as in the context of a police or judicial investigation.

We can also share personal data with third parties if you give us permission to do so. This permission can be withdrawn at all times, without this detracting from the legitimacy of the processing for the withdrawal thereof.



Brouwerij L. Huyghe has accounts on social media and can take targeted actions on this social media, but that information will never be checked, saved or used by us.

# 7. Your right of access, correction and deletion

You can also object to the processing of this information and you can withdraw the permission granted for the use of your information. To exercise this right, you must submit a clear request to Brouwerij L. Huyghe (Brusselsesteenweg 282 - 9090 Melle, Belgium) in which you clearly indicate what you would like to know, to correct or to have deleted. This request must be signed and dated and must include a copy of your identity card. If you would like us to delete your data, we will comply with your request as quickly as possible and inform you about this. We reserve the right to retain some of your details for certain purposes.

# 8. Complaints

If you have a complaint regarding the processing of your personal data, we ask that you contact use about this immediately at the address provided above. You always have the right to submit a complaint to the Data Protection Authority:

Drukpersstraat 35

1000 Brussels

www.privacycommission.be

### 9. Revisions to this privacy statement

Brouwerij L. Huyghe can always revise the privacy statement Therefore, check this document regularly. The most recent change was made on 25 May 2018.